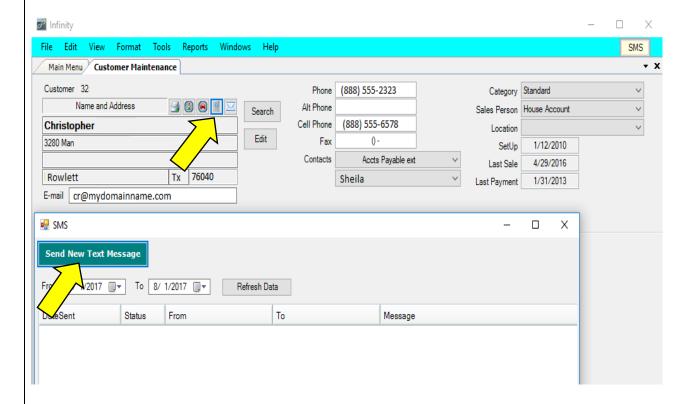


3 SMS may also be accessed from the "Customer Maintenance" screen by clicking the "phone" icon.
After clicking "Send New Text Message" the SMS screen will change to allow input of messages and include attachments.



Note: New messages received will show up on the SMS icon at the top right. There will be a green highlight on the SMS icon with the number of new messages [ex: "SMS (3)"]. Clicking "Refresh Data" will show new messages at the top row of the SMS Log window.

When the new "Message" box displays, type text into the box. If an attachment (like an image) needs to be included, click on the "..." to the right of "Attachment". Choose a file on the local computer or network and click "Open". Infinity File Edit View Format Tools Reports Windows Help SMS Main Menu Customer Maintenance Customer 32 Phone (888) 555-2323 Category Standard Name and Address Sales Person House Account (888) 214-1241 Christopher Cell Phone Location 3280 Man Fax SetUp 1/12/2010 Contacts Accts Payable ext 4/29/2016 Last Sale Rowlett Tx 76040 Sheila 1/31/2013 Last Payment E-mail cr@mydomainname.com Settings Ship To Notes A/R A/R History Sales Order History Repair Order History Sales History Customer Units E-Mails SMS Contacts 🖳 SMS 8882141241 Accts Payable ext То Message Hi Sheila, I think this mower may be damaged beyond repair. Attachment c:\users\myaccount\pictures\customerMower1.png Send Message Now Open File Dialog × ← → · ↑ 🖃 > This PC > Pictures ∨ ひ Search Pictures ρ Organize ▼ New folder 8 Documents Downloads Music Pictures Videos Camera Roll Saved Pictures Close Local Disk (C:) .png File name: | customerMower1.png All files (*.*)

Open

Cancel

To send the SMS text message, click "Send Message Now".